

QualityPass



Taking care of your investment

QualityPass ensures quick and efficient care of your LXE equipment. Available from your LXE Partner at very special rates for periods of up to 5 years when purchased alongside your LXE equipment, QualityPass allows you to fix the cost-of-ownership from day-one.

QualityPass is:

- Cost effective: For a single price per unit per year, you receive access to QualityPass
- Easy-to-use: One website leads you towards a solution.
- Dependable: With mobile computers running mission-critical applications, downtime can have serious consequences. As a QualityPass customer you receive priority response to ensure that your LXE equipment is taken care of as quickly as possible.

Services included in your QualityPass agreement

Depot Repair

Your newly purchased LXE mobile computers are covered for our depot repair service, including repairs arising from accidental damage. Your LXE equipment will be repaired in 5 days or less. For your convenience you can choose to use LXE's standard out-bound carrier, also for your in-bound shipment to LXE's designated Service Center

Equipment Configuration

Receive your repaired computers ready to use and fully configured to your site's specifications.

Website Service

LXE's website as a dedicated section for QualityPass customers. Obtain a Return Material Authorization number (RMA); check on repair status of your LXE equipment, or view site records for equipment configuration and service history.

Gold Disk (Option for Thick-Client Computers)

LXE will maintain a copy of your standard hard disk image (provided by your LXE partner) to be loaded back onto Windows® XP units that have been returned to the LXE Repair Center.



Available in Europe only
For more information, please e-mail us at info.ERC@lxe.com

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